



ISO 9001:2008

QUALITY

Facilitated by
Mr Ridzuan Radin Abdullah,
who has more than 25 years of
practical industry experience.

With the implementation of the 4th edition of the Standard Quality Management Standard (QMS) i.e. ISO 9001:2008 effective from 15 November 2008 it replaced 3rd edition ISO 9001:2000. And the audits from 15 Nov. 2008 on all companies by the certification bodies are based on latest standard.

Thus all companies certified to the said standard need to revise it QMS before 14 Nov. 2010, i.e. 2 years after the new standard released otherwise their certifications will be withdrawn.

Course Overview

Section 1 – Introduction

- Quality and its definition
- Quality Management System and its purpose
- Certification processes

Section 2 – ISO 9001:2008 Requirements

- i. The requirements of ISO 9001:2008
- ii. Scope
- iii. Normative references
- iv. Terms and definitions
- v. Quality Management System
- vi. Management Responsibility
- vii. Resource Management
- viii. Product Realization
- ix. Measurement, Analysis and Improvement

Section 3 - Highlighting the clauses of ISO 9001:2000 revised

Section 4 - Identify the documents that need to be revised

- i. Quality Manual
- ii. Procedure Manuals
- iii. Instruction Manuals

Target Participants

Levels of Training:-

1. For Internal Auditors (2 days);
 - Covers Section 1 to 4 as above.
 - Max 20 pax
2. Awareness Training (1 day)
 - Covers Section 1 & 2 as above.
 - Max 25 pax

Speaker's Background

Mr Ridzuan has more than 25 years of practical industry working experience in organizations such as **INTEL** (QA Engineer), **NESTLE** (Food Chemist/QC Manager), **Britannia Brands** (Quality Manager of DANONE brands), **Quality Improvements Sdn Bhd (Principal Consultant for FELDA PALM OIL Group)**, **Lead Academic Sdn Bhd** (Lecturer on MBA courses), **Moody International Certification (QMS Lead Auditor)** and **Quantum Supplies** (Factory Manager).

Qualification and Professional Membership:

- B Sc (Hons), University Malaya – 1984
- M.B.A. (Management & Quality) Birmingham University, UK 1991
- Registered Chemist: AMIC :A0578/84
- Registered Quality Management Consultant: SIRIM/ DSM 012
- Qualified Consultant for Chemical Hazard Risk Analysis (CHRA) with NIOSH
- Qualified Assessor/Auditor in ISO 9001, ISO 14001, ISO 17025, OSHAS 18000, 22000, GMP & HACCP
- Moody International Certification MICM Registered Auditor

Ridzuan brings with him a wealth of experience gathered from various **training, auditing** and **consultancy** conducted to manufacturers, organizations and service companies in the qualify fields such as

- ISO 9001, ISO 17025, ISO14001, etc.
- OSHAS 18001, CHRA (Chemical Hazard & Risk Analysis)
- Laboratory Safety & Laboratory Good Practise.
- TQC, TQM, QCC, 5S, FMEA, HACCP, GMP, SPC, 6 Sigma, & QC Tools, HALAL System Compliance for Food factories (DANDONE & NESTLES)

For more information, please contact

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