

# GOOD MANUFACTURING PRACTICES



**What are world class manufacturing practices?**  
**Why are some companies role models for others?**  
**Is your company a leader or a follower?**

A 2-days course by **Mr. Andrew Cheah**, who has more than 18 years experience of practical industry experience.

The program intends to shed some light and is designed to provide the participants a good overview of what is generally required in terms of good practices in manufacturing, with key focus in the areas of quality, productivity, supervisory functions and other related components of manufacturing.

With participation of personnel from various departments and functions, this program will achieve beyond its published contents by allowing teamwork and competitiveness to be enhanced.

## Course Objectives

- to provide comprehensive understanding of the functions & roles of manufacturing planning & control
- to acquire the appropriate concepts, techniques & practices to solve problems
- to develop skills to motivate workers
- to enhance participants' understanding and applications through activities

## Who should attend?

This program is designed for

- ✓ Supervisors, Leaders
- ✓ Officers & Executives from production, planning, quality, engineering and other major support departments.

## Course Overview

### 1. Productivity, Quality Concepts & Measurements

- Why GMP?
- Types of Production System

### 2. Example of Productivity Measurements

- Productivity concept
- Key Volume Indicators
- Case Study
- Added Value

### 3. Roles & Functions of Supervisory Managers

- 3 Types of Supervisory Skills
- Human Matrix

### 4. ISO 9000 Standards & Total Quality Control

- TQC/TQM defined
- Worker-friendly Case

### 5. Quality Control Circles & Their 7 Techniques

- What is QCC?
- Objectives and Processes
- The 7 QC Tools

### 6. Total Productive Maintenance & 5S Housekeeping

- TPM & OEE
- Visual Factors
- Wastes
- 5S & Implementation

### 7. Industrial Ergonomics for Shopfloor Improvements

- Meaning & Scope of Ergonomics
- Applications

## Language

English, Bahasa Malaysia, Mandarin

For more information, please contact

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Is your company a leader or a follower?*

## *Trainer's Background*

**Mr. Andrew Cheah** has more than 18 years of consulting and training experience; specializing in the areas of productivity improvement, cost savings, behavioral change survey and training. He has extensive consulting experience in Indonesia, Thailand and Malaysia.

Andrew has an MBA degree qualification with the University of Portsmouth, UK. His experience in international consultancy has also earned him a membership with the Association of Productivity Specialist (New York), in addition to being a qualified ISO 9000 assessor (QMI/SIRIM).

Andrew has been invited to speak in events such as International Conference on Best Practices which was graced by senior officials from the Ministry of International Trade and Industry (MITI), sharing the stage with Professor Michael Gregory of the University of Cambridge, Mr Dieter Heyl (Vice President of DaimlerChrysler Malaysia), and Dr Marcus Chao, President of Lean China Enterprise Inc.

His clients came from such diverse industries as Electronics & Electrical, Steel Mill, Food Processing, Garment & Knitting, Furniture, Fertiliser, and Yarn/Thread. His last position was the Vice President of Operations before joining the manufacturing fraternity as Head of Departments with multiple responsibilities in the areas of Training, Facility, Industrial Engineering, Productivity, and Safety. Under his leadership, the company won the National Productivity Award in 1999, organized by the National Productivity Corporation (NPC) and presented by the previous Malaysian Prime Minister, Tun Dr. Mahathir. He became the General Manager for an organization listed on the main board in Bursa Malaysia before setting up his own management consultancy practice.

## *Clients*

- Antah Schindler
- Dell Asia Pacific
- Eastman Chemical Singapore P/L
- Flextronics Penang
- Hicom-Honda Mfg (M) S/B
- Infineum Singapore P/L
- Intel Products (M) S/B
- Kah Motor (Honda) Co S/B
- Samsung Electronics Malaysia
- Schmidt Electronics (SEA) P/L
- Texchem-Pack (M) Bhd

*And more....*

## *Courses by Andrew Cheah*

- 5S Journey
- 6 Sigma
- 7 QC Tools & QCC
- Failure Mode & Effect Analysis (FMEA)
- Good Manufacturing Practices (GMP)
- Hazard Analysis & Critical Control Points (HACCP) and Food Safety
- Production Planning & Control
- Supply Chain Management
- Total Productive Manufacturing (TPM)
- Total Quality Management (TQM)

*And more....*