

EFFECTIVE TEAM BUILDING



A 2-days intensive course by
Akashdip Singh

... drawing from his vast experience in dealing with internal and external customers and managing customer relationships.

With more than 13 years corporate experience, combined with his international exposure, Akash brings valuable insights to the training room.

T. E. A. M. = Together Everybody Achieve More
By Being Together, We Achieve More By Doing Less!

Everyone is part of a team. A company's organizational structure is actually a composition of various teams. It must be solid and unshakable in times of adversity. Loyalty, unity and spirit of the team ensures the success of team which contributes to the overall success of the organization.

This program helps the participants to understand the power of a team, steps in building a team and sustaining the team. It also covers the common pitfalls of building a team and how to overcome them. Finally it guides the participants to take their team to greater heights. The participants will be exposed to games and will be involved in case studies as well as presentations which will help them towards effective team building.

Upon program completion, participants will be able to

- ✓ Understand and apply the rules and techniques of effective team building.
- ✓ Understand the common pitfalls to avoid team break-up.
- ✓ Understand how to sustain a team.
- ✓ Be a contributing team player.
- ✓ Describe & understand the characteristics of a good team.
- ✓ Understand the importance of a team in their day to day job functions.

Who will Benefit?

- ✓ Management Staff (All Levels)
- ✓ Sales Staff
- ✓ Executives
- ✓ Technical and Non-Technical Staff
- ✓ All who either lead a team or a part of a team.



For more information, please contact

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Trainer's Background

Akashdip Singh, has more than 13 years of corporate experience and involved in the Training and Development field for more than 10 years. This gave him a special edge to share his knowledge in the areas of Motivation, Management and HR related topics, Presentation Skills, Team Building, Goal Setting, Customer Service, Customer Relationships, Supervisory Skills and issues related to People Skills.

Akash graduated with a Bachelor of Mechanical Engineering (Hons) Degree from University Technology of Malaysia (UTM); which meets the current academic requirement for standing as a Professional Engineer in Australia.

He started his career as an Engineer with Maxis Communications and later on, moved into managerial position. His last held position was as a Project Manager with YTL. He did his internship with Tenaga Nasional Berhad and Rothmans of Pall Mall. He has sound knowledge and rich experience in the Telecommunications, Energy and Manufacturing field.

One of Akash's main job responsibilities in his corporate capacity was to ensure customer satisfaction is not only met, but exceeded. He has vast experience in dealing with internal and external customers and managing customer relationships. Utilizing on his sound technical and people skills, Akash was assigned a key role as the coordinator between the technical and non-technical departments.

His passion lies in developing people by sharing his experience and exposing them to a variety of corporate games, then relates the learning to their work and life. Participants become self-motivated and more productive in their daily job functions. As a result, this benefits the companies they work for, in terms of output and profitability. Akash makes trainings extremely lively, full of zest and just simply creates magic in his sessions.

More than 10,000 executives have benefited from Akash's trainings / speeches. Some of his corporate clients include

- ✓ ALSTOM
- ✓ Intercontinental Specialty Fats Sdn Bhd
- ✓ Malakoff Sdn Bhd
- ✓ Malaysian Assurance Alliance (MAA) Bhd
- ✓ Maxis Communications

Akashdip has vast experience conducting trainings in Malaysia, United Kingdom, Australia, Singapore, Indonesia, India, Philippines, Thailand, Uganda, Kenya, South Africa and Zambia. He speaks fluent English and Bahasa Malaysia.



Topics to Be Covered

Ice Breaking and Overview

Effective Team Building – The Beginning

The Power of a Team

- ⇒ The Importance of a Team
- ⇒ Understanding The Strength of a Team

Steps In Building A Team

- ⇒ Four Stages of Building A Team
- ⇒ Going The Extra Mile
- ⇒ How To Be A Team Player
- ⇒ Motivation Is The Key

Sustaining a Team

- ⇒ Creating a Positive Environment
- ⇒ Communication
- ⇒ Respect
- ⇒ Integrity
- ⇒ Common Vision
- ⇒ Characteristics of a Good Team
- ⇒ Factors That Make A Team Stick Together

How a Team Breaks Up

- ⇒ Common Pitfalls

Getting The Team To Greater Heights